

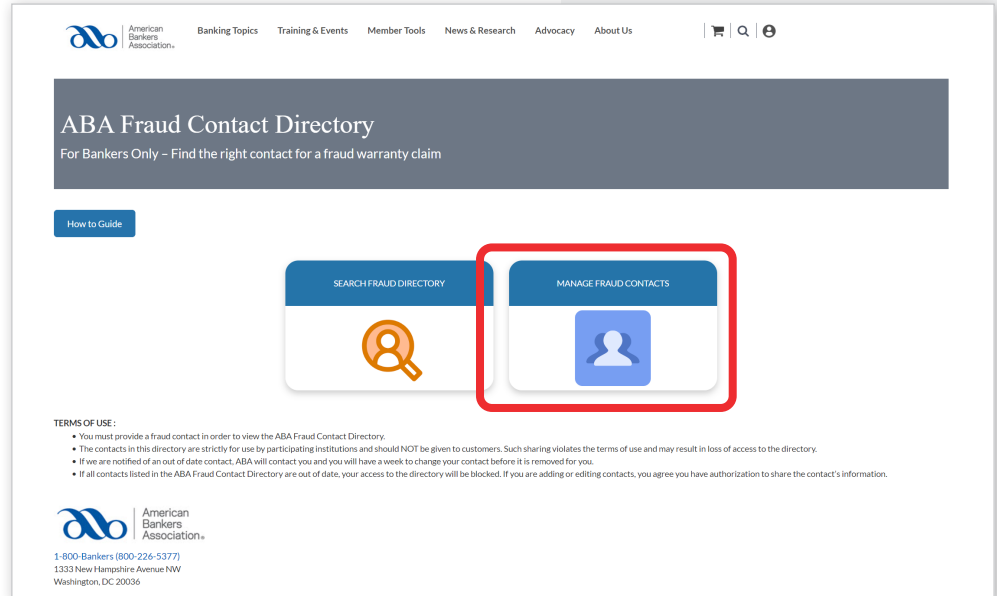
ABA Fraud Contact Directory

How to Upload Claim Requirements



Step 1:

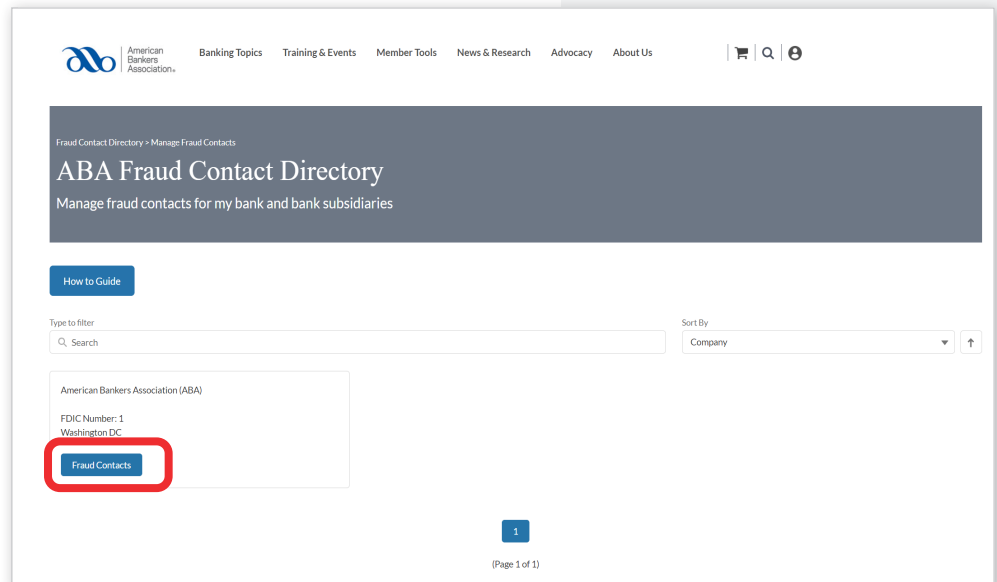
Select **“Manage Fraud Contacts.”**



Step 2:

This page displays all the banks you manage.

Select **“Fraud Contacts”** under the bank you would like to upload claim requirements for.

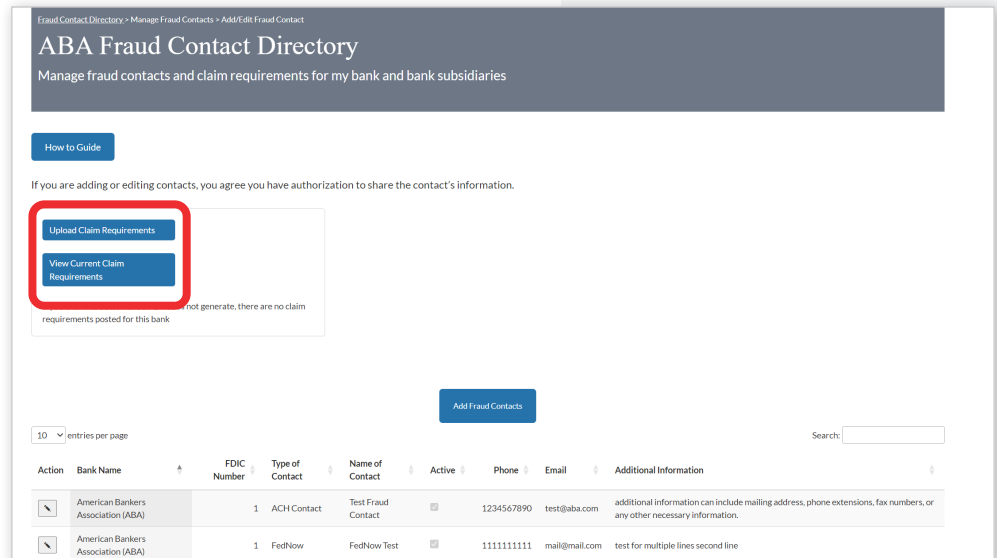


Still have questions? Contact fraudcontactdirectory@aba.com

Step 3:

Click “Upload Claim Requirements.”

To see currently posted claim requirements, click “View Current Claim Requirements.”



Fraud Contact Directory > Manage Fraud Contacts > Add/Edit Fraud Contact

ABA Fraud Contact Directory

Manage fraud contacts and claim requirements for my bank and bank subsidiaries

[How to Guide](#)

If you are adding or editing contacts, you agree you have authorization to share the contact's information.

[Upload Claim Requirements](#)

[View Current Claim Requirements](#)

If you click this button and a PDF does not generate, there are no claim requirements posted for this bank

[Add Fraud Contacts](#)

10 entries per page

Action	Bank Name	FDIC Number	Type of Contact	Name of Contact	Active	Phone	Email	Additional Information
	American Bankers Association (ABA)	1	ACH Contact	Test Fraud Contact	<input checked="" type="checkbox"/>	1234567890	test@aba.com	additional information can include mailing address, phone extensions, fax numbers, or any other necessary information.
	American Bankers Association (ABA)	1	FedNow	FedNow Test	<input checked="" type="checkbox"/>	1111111111	mail@mail.com	test for multiple lines second line

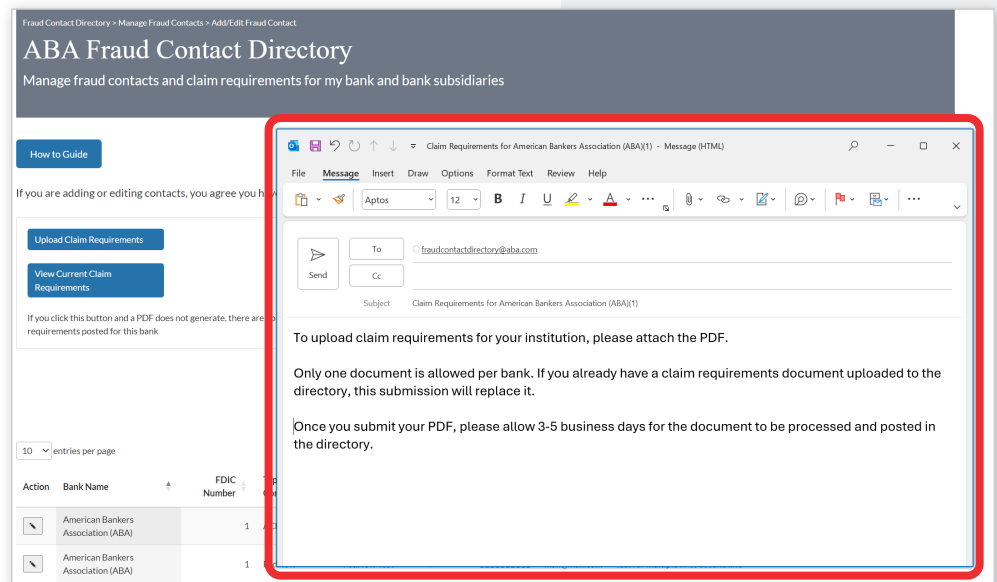
Step 4:

Upload the claim requirement PDF by attaching it to the email that pops up.

You can only upload one claim requirement per bank.

If you already uploaded a document, this upload will replace the existing claim requirements document.

Please allow 3-5 business days for processing.



Fraud Contact Directory > Manage Fraud Contacts > Add/Edit Fraud Contact

ABA Fraud Contact Directory

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If you click this button and a PDF does not generate, there are no claim requirements posted for this bank

10 entries per page

Action	Bank Name	FDIC Number	Type of Contact	Name of Contact	Active	Phone	Email	Additional Information
	American Bankers Association (ABA)	1	ACH Contact	Test Fraud Contact	<input checked="" type="checkbox"/>	1234567890	test@aba.com	additional information can include mailing address, phone extensions, fax numbers, or any other necessary information.
	American Bankers Association (ABA)	1	FedNow	FedNow Test	<input checked="" type="checkbox"/>	1111111111	mail@mail.com	test for multiple lines second line

Claim Requirements for American Bankers Association (ABA)(1) - Message (HTML)

File Message Insert Draw Options Format Text Review Help

Aptos 12 B I U

To: fraudcontactdirectory@aba.com

Cc:

Subject: Claim Requirements for American Bankers Association (ABA)(1)

To upload claim requirements for your institution, please attach the PDF.

Only one document is allowed per bank. If you already have a claim requirements document uploaded to the directory, this submission will replace it.

Once you submit your PDF, please allow 3-5 business days for the document to be processed and posted in the directory.

Still have questions? Contact fraudcontactdirectory@aba.com